



SEMESTER 1

2019-2020

REPORT

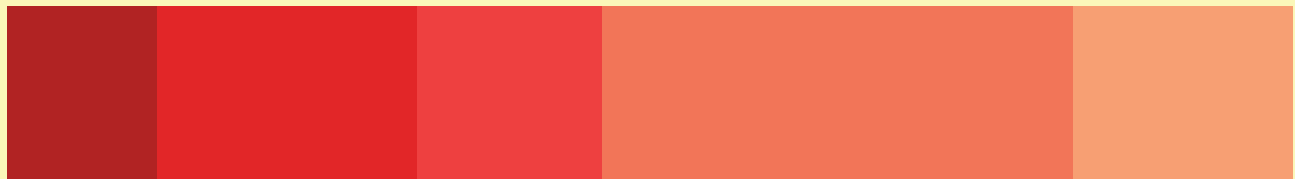
sept

oct

nov

dec

jan



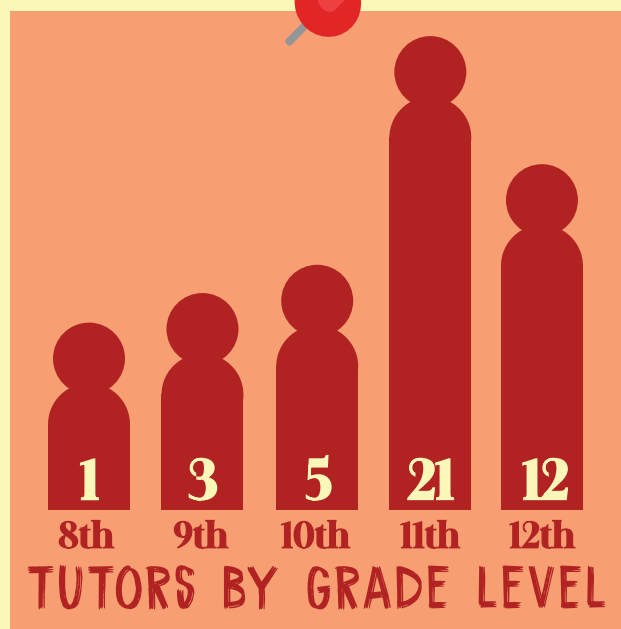
1089

appointments

42 TUTORS

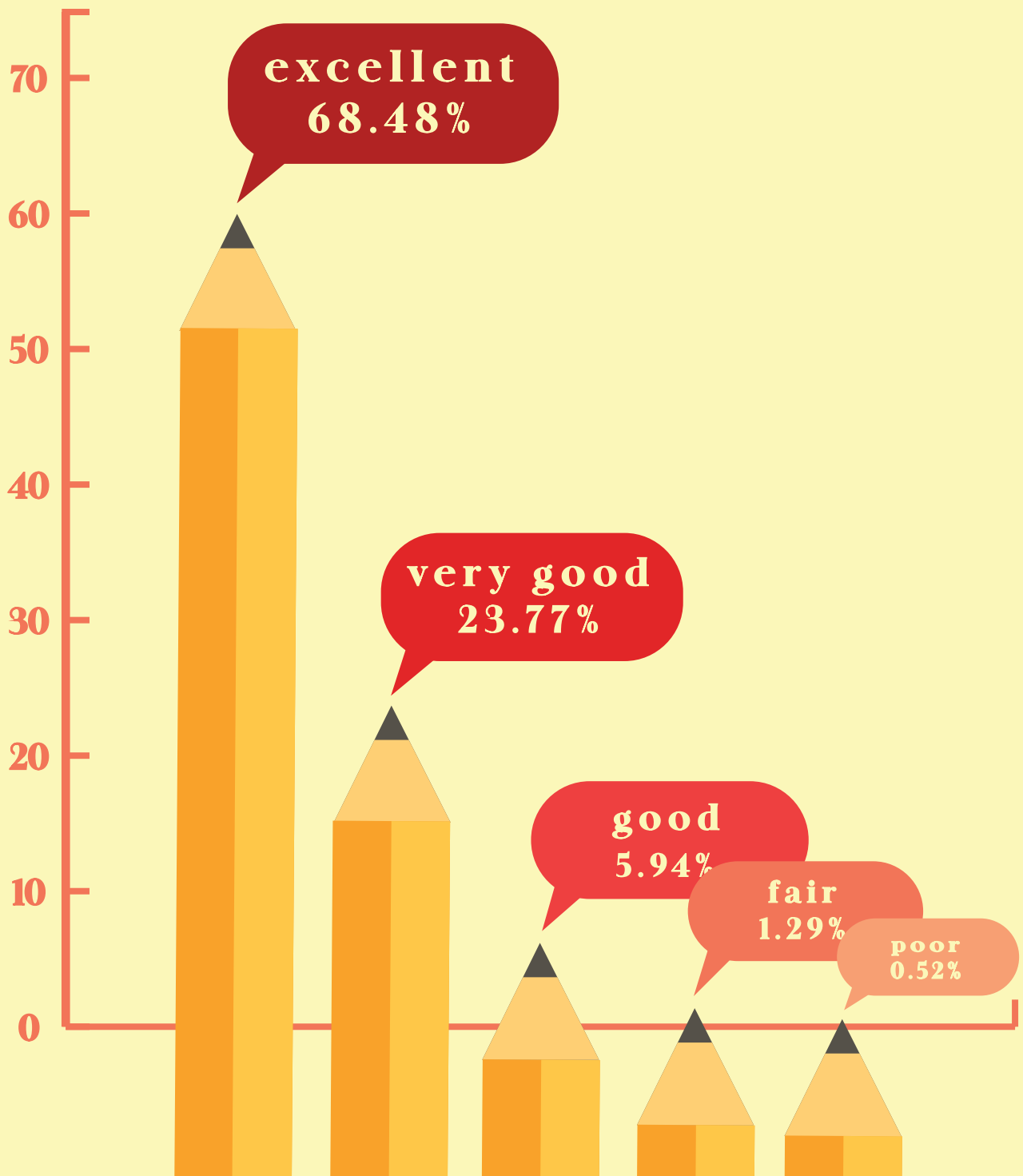
9 BILINGUAL TUTORS
spanish, portugese,
and italian

23 NEW
tutors
19 RETURNING
tutors



by kelly johnson

QUALITY RATINGS OF SESSIONS FROM SURVEY



based on 387 survey responses
by kelly johnson

SURVEY RESPONSES

will you return to the center?

79.64%

said yes

20.36%

said maybe

I ended up increasing my original score on my formative by almost **2 whole letter grades** and the tutor was extremely polite and helpful. I'd definitely recommend this center and return in the future.

The writing center has become a **safe space** for me to now ask for help.

will you recommend the center?

97.53%
said yes or maybe

very welcoming atmosphere
and very
friendly staff
and people

by kelly johnson